



**California Caucus of College and University Ombuds  
48<sup>th</sup> Annual Conference**

November 10 – 13, 2021  
Asilomar Conference Center, Pacific Grove CA

All activities will occur in the Fred Farr Room unless specified.

**Wednesday, November 10, 2021**

4:00 - 6:00 PM	<b>Conference Registration:</b> Fred Farr Room Room Check-in: Asilomar Front Desk Registrar: Dana Hinojosa
5:00 - 6:00 PM	<b>Welcome Reception</b>
6:00 - 7:30 PM	<b>Conference Kick-Off Dinner</b> Welcome: Joan Waters and Marcia Riley
7:30 - 8:30 PM	<b>Networking/Social program</b> Planning Committee

**Thursday, November 11, 2021**

7:30 - 8:30 AM	Breakfast Location: Crocker Dining Hall
8:40 - 8:50 AM	<b>Opening Remarks</b>
8:50 – 9:55 AM	Pandemic: Experiences I'll Never Forget. What does this mean for us as Ombuds? Presenters: Callale Concon and Chanelle Reese
9:55 - 10:15 AM	Break
10:15 - 11:20 AM	The Only's: Navigating A Seat at the Table Presenter: Ashley Davis
11:30 AM - 1:00 PM	Lunch Location: Crocker Dining Hall
1:00 – 2:05 PM	The Unknown Unknowns: Using Driver Ed Tips to Reduce Workplace Conflict Presenter: Kathie Greenwood

2:05 - 2:30 PM	Break
2:30 – 3:25 PM	Leveraging Character Roles within Conflict Story to Catalyze Existential Growth in Visitors Presenter: David Pauker
3:30 – 3:45 PM	<b>Awards</b>
6:00 - 7:00 PM	Dinner Location: Crocker Dining Hall
7:00 - 9:00 PM	BonFire / Community Building
<b>Friday, November 12, 2021</b>	
7:30 - 8:15 AM	Breakfast Location: Crocker Dining Hall
8:30 - 8:40 AM	<b>Announcements</b>
8:40 – 9:30 AM	Hybrid Facilitation: Taming the Beast Presenters: Caroline Adams and Don Lubach
9:30 - 9:40 AM	Break
9:40 – 10:45 AM	Multipartiality: An Ombuds Technique for Achieving Equitable Fairness Presenters: Kimberly Jackson Davidson and Natalie Sharpe
10:45 – 11:00 AM	Break
11:00 – 11:50 AM	The Artful Ombuds: Finding Ways to Elevate Concerns while Masking Identities Presenter: Mark Patterson
11:50 AM	<b>Group Photo</b>
12:00 PM	Lunch Location: Crocker Dining Hall
1:00 - 5:00 PM	<b>Caucus and Small Group Discussions</b> This session provides time for self- and small group reflection, and for networking with colleagues. Groups form around shared interests in a topic and/or activity.
6:00 - 7:00 PM	Dinner Location: Crocker Dining Hall
7:30 - 9:00 PM	<b>Gift Exchange</b>

	<p>This Cal Caucus tradition provides an entertaining way to learn more about your colleagues. Bring a wrapped gift (to keep it a surprise) that represents a passion or interest in your life. <i>Maximum \$25.</i>  *one can attend without obligation to purchase/exchange gifts</p>
<b>Saturday, November 13, 2021</b>	
7:30 - 8:15 AM	<p>Breakfast  Location: Crocker Dining Hall</p>
8:30 - 8:45 AM	<b>Announcements</b>
8:45 AM – 9:10 AM	<p>From Student Focus to Systemic Change? Returning to Client-Focused Ombuds Practice  Presenters: Brent Epperson and Daniel Johns</p>
9:10 AM – 9:20 AM	Break
9:20 - 10:10 AM	<p>Circle Power / Expanding Possibilities  Presenters: Jan Morse and Tamar Gronvall</p>
10:10 – 10:30 AM	Break
10:30 - 11:30 AM	<p><b>Cal Caucus Debrief and Planning Meeting</b>  Caucus content debrief - continuing the conversations ...  Please take advantage of this opportunity to share your ideas and shape the direction of the next conference.</p>
11:30 AM - 12:00 PM	<p><b>Cal Caucus Annual Business Meeting</b>  (Includes voting for Board of Directors)  Everyone is welcome!</p>
12:00 - 12:30 PM	<p><b>Board of Directors Meeting</b>  (final meeting for this year's board)</p>